

ENDNOTE ON MAC MACHINES

1. There is one version of EndNote software. It can be loaded on either Windows or Macintosh machines. With one purchase of the software, you can install it on up to three machines – any combination of Windows or Macintosh.
2. EndNote does not play well with the Safari browser. The best browser to use is Mozilla Firefox, and Google Chrome is usually fine, too.
3. When you install EndNote desktop on a Mac machine, you must take one additional step.
 - **Quit** all Microsoft applications (Word, Outlook, etc.)
 - In EndNote, click on the X9 icon in the command line (upper left)
 - Click Customizer and wait for EndNote to check your machine
 - When the “Select Components” dialog box appear, check all 6 check boxes and let it run
 - Click Next > Next > Finish. EndNote will update and install the necessary files – it may take a few minutes
 - Reboot your Mac (Shut completely down & restart)
 - You should be all set!
4. If you have trouble installing or using EndNote on your Mac, please let me know – I am good at troubleshooting!

Maribeth
slebodnik@email.arizona.edu